



ST. MARY'S TRANSIT SYSTEM PASSENGER INFORMATION

STS Mission: To provide safe, dependable, and cost effective transportation to our customers and mobility for all residents.

The Rider agrees to the following:

- **Accessibility:** All STS fixed routes are accessible.
- **Minimum noise.** Please keep the conversation down to a minimum. The driver needs to concentrate on the safe operation of the bus.
- **Laws on the bus** prohibit smoking, use of profanity, eating, drinking, vaping, and playing radios/CD/tape players without earphones.
- **Emergency Evacuation.** It is not permissible to block or impede the aisle way, doorways or emergency window exits at any time.
- **Seatbelts.** Passengers are not required to wear seatbelts, but drivers may request that you wear one for your own safety.
- **Secure your wheelchair.** Please make sure your wheelchair has been properly secured. The front seats in the bus are reserved for persons with disabilities or the elderly.
- **Keep the aisle clear.** Nothing should be blocking the aisle, pocketbooks, bags, or bodies. All packages should be properly secured.
- **Service animals** are the only animals allowed to ride the bus.
- **Share your seat.** Due to number of available seats in the bus, and the area(s) in which the bus route(s) cover, bus seats are used to the maximum.
- **Children under 12 years of age** must be accompanied by an adult. Children must be always under control.
- **Litter.** Please do not leave litter on the bus or at any STS bus stop, flag stop or transfer point.
- **Arrive early.** Arrive at designated stops or locations suitable for flag stops at least 10 minutes prior to the time identified on the schedule.
- **Behavior** that is disruptive or inappropriate or the harassment of others and/or including phone calls will result in the suspension or permanent loss of riding privileges.
- **Lost and found.** STS is not responsible for lost items. Found items will be turned into the Transportation Office where they can be claimed the next business day.
- **Alcohol** cannot be consumed, nor will intoxication be tolerated on the buses.
- **Illegal substances** are not allowed on the buses, official authorities will be notified.
- **Attire.** Persons with bare feet or shirtless backs will not be permitted to board the bus.
- **Packages**-Riders on public transportation are only allowed to transport as many packages as he/she can physically carry in one trip. Drivers are not required to assist in loading and unloading packages for a rider.
- **Flammable/Combustible objects** are not allowed to be transported on the buses with exception of respirators, concentrators, or portable oxygen tanks for ADA passengers.
- **Health Standards**-Riders must maintain a cleanliness & health standard that does not jeopardize the health of bus drivers or other passengers. This includes contagious diseases, open wounds, incontinence, communicable diseases, and foul odor. Failure to abide by this standard, rider may not be permitted to ride per the Supervisor's discrepancy.

Bicycle Riders are Welcome – Bike racks on the front of many of our STS buses are available for use.

Title VI of the Civil Rights Act of 1964 Public Notice

Title VI of the Civil Rights Act of 1964 prohibits discrimination based on race, color, or national origin in programs and activities receiving Federal Financial assistance. Specifically, Title VI provides that “no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance” (42 U.S.C. Section 2000d).

St. Mary's Transit System is committed to ensuring that no person is excluded from participation in or denied the benefits of its transportation services based on race, color or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1B.

If you need further information or feel you are being denied participation in or being denied benefits of the transit services provided by St. Mary's Transit System, or otherwise being discriminated against because of your race, color, or national origin, gender, age or disability, our contact information is:

Title VI Manager
St. Mary's Transit System
44829 St. Andrews Church Rd., P.O. Box 409 California, MD
20619
(301) 475-4200
TitleVIManager@stmarysmd.com

A formal written complaint must be filed within one hundred-eighty (180) days following the date of the alleged discrimination with the

Title VI Manager.



Sponsored By Commissioners of St. Mary's County

PUBLIC TRANSPORTATION FARES

As of July 1, 2025, STS will no longer charge fares for rides and/or transfers for both public routes and paratransit services. By eliminating fares, STS aims to boost ridership, improve access, and support environmental sustainability. The program is designed to provide financial relief to those who depend on transit while making it easier for everyone to get where they need to go.

Residents are encouraged to take advantage of this fare-free service and explore new opportunities to travel throughout St. Mary's County without the burden of fares

Holiday Schedule: Bus Service will not operate on the following days, New Year's Day, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Non-Scheduled / Scheduled stops: Buses may stop to discharge passengers at locations along the routes in safe areas, per request. Please pull the yellow stop cord when you want to disembark from the STS bus. For better service, we recommend passengers should use the designated stops on the bus schedule.

ADA Paratransit and SSTAP Programs: Persons with disabilities living within ¾ mile from the STS Public Transportation bus routes may apply for the ADA paratransit services. Senior Citizens and persons with disabilities may apply for the Statewide Specialized Transportation Assistance Program if they live more than ¾ mile from the STS Public Transportation routes. Paratransit applications are available at the STS office and through STS drivers.

Applications can also be faxed, mailed, and emailed.

For inquiries, please contact the STS Office at (301) 475-4200, Ext. 1123.

Travel Training / STS Information Presentations or more Information: For more information about our transit system, please review our STS Information on our website at www.stmarys.com/dpw/transit, or call our office at (301) 475-4200, Ext. 1120, or visit the STS office at 44829 St. Andrew's Church Road, California, Maryland 20619, or email sdispatchers@stmarymd.com

Non-Discrimination: We are committed to ensuring that no person is excluded from participation in or denied the benefits of the transit services we offer. If you believe that you have been subject to unequal treatment because of race, color, or national origin, you have a right to file a complaint.

Contact Dispatch at (301)475-4200, Ext. 1120 or sdispatchers@stmarysmd.com.

Video Surveillance: This Vehicle is monitored by video for your safety.

Please Remember: Eating, drinking, smoking, and playing loud music without headphones is prohibited on the bus. The use of profanity and/or abusive language is not permitted. For the safety and comfort of others, please observe these rules.